



COMMONWEALTH of VIRGINIA

Department of Emergency Management

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Disaster Field Office

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FEMA-1491-DR-VA

Commonwealth Situation Report #44

Tuesday, January 13, 2004

1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23.

Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted to Virginia on September 18, 2003. FEMA closed the incident period effective October 1, 2003. A total of 36 confirmed deaths to date. Effective **January 9, 2004**, the US Homeland Security advisory level and the Virginia threat advisory level were **lowered from orange (high) to yellow (elevated)**.

2. Current State/Federal Priorities and Objectives

- ☐ Closing of the Disaster Field Office in late January to mid-February 2004.
- ☐ Implement an external affairs strategy that will proactively manage public expectations through targeted media releases, appropriate staffing of public meetings, and support of all recovery program elements.
- ☐ Monitor and track debris removal from public property.
- ☐ Continue to update timelines for completion of program delivery.
- ☐ Provide for health and safety of impacted citizens and recovery workers.
- ☐ Continue working with Hazard Mitigation Grant Program applicants.

3. Recovery Activities

A. Human Services:

i. Teleregistrations

- ☐ New teleregistrations since last reporting period amount to **24** for a total of **93,126** registrations at COB **January 12**.

- ❑ Although the registration period was terminated COB December 8, individuals with extenuating circumstances can still register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 8 a.m. to 6 p.m. Monday through Friday.

ii. **Small Business Administration** (as of COB *1/11/04*)

	Issued	Received	#Approved	\$ Approved	Declined	Withdrawn	Pending
Home	52,303	<i>6,965</i>	<i>2,635</i>	<i>\$56,319,000</i>	<i>3,374</i>	<i>883</i>	<i>73</i>
Business	10,099	<i>1,016</i>	<i>255</i>	<i>\$14,113,000</i>	<i>481</i>	<i>255</i>	<i>25</i>
EIDL	0	<i>1,064</i>	<i>157</i>	<i>\$3,073,200</i>	<i>73</i>	<i>823</i>	<i>11</i>
TOTAL	62,402	<i>8,989</i>	<i>3,002</i>	<i>\$73,505,200</i>	<i>3,928</i>	<i>1,961</i>	<i>109</i>

iii. **Individuals and Households Program (IHP)**

(a) **Housing**

- ❑ Temporary housing assistance dispersed to date – *\$32,097,616.58*
- ❑ Residential destruction included 1,186 homes reported destroyed and 9,110 with major damage, 107,908 minor damage and those ‘affected.’ Losses are estimated at \$591,622,791.
- ❑ Of the 1,470 businesses involved, 77 are reported destroyed, 333 suffered major damage and 1,060 businesses suffered minor or casual damage. Estimated losses amount to \$84,143,356.

(b) **Travel Trailer Status as of 1/12/04**

County	Approved	On Site	Occupied	Vacated
Gloucester	85	85	84	<i>4</i>
Hampton	2	2	2	
James City	1	1	1	
King & Queen	3	3	3	
Lancaster	1	1	1	
Mathews	8	8	8	1
Middlesex	1	1	1	1
Northampton	1	1	0	
Poquoson	241	241	<i>241</i>	<i>30</i>
Prince George	1	1	1	
Rockbridge	8	8	<i>8</i>	1
Suffolk	1	1	1	
York	11	11	9	
Total	364	364	<i>360</i>	<i>37</i>

(c) **Other Needs Assistance (ONA)**

- ❑ Significant FEMA computer problems have adversely impacted processing of disaster claims. Some delays in assistance can be expected.
- ❑ The ONA Helpline has experienced some telephone system problems. Repairs are underway.

Amount referrals approved:	\$19,346,908.87
Amount referrals disbursed:	\$19,209,616.36
Total referrals received:	43,100
Total referrals approved:	14,907
Total referrals ineligible:	24,001
Total referrals withdrawn:	1,377
Total referrals pending:	2,815

iv. Disaster Unemployment Assistance (as of COB 1/9/04)

Total Claims Filed:	2,504
Approved:	2,327
Denied:	167
Amount Claims Disbursed:	\$608,328

v. Mental Health

- ☐ The Individual Assistance Officer will attend the Substance Abuse & Mental Health Services Administrators conference on January 21-23 in Washington, D.C.

vi. Donations Coordination

- ☐ Calls as of COB **1/12/04** total **2,583** with **1,875** related to individual needs, **643** miscellaneous, **61** offers of donations and four calls from agencies with needs.
- ☐ Donations of goods, money and volunteer services can be made by calling the toll-free Donations Hotline at 1-877-245-5513.

vii. Hurricane Isabel Relief Fund.

- ☐ Fund total as of COB **1/12/04** **\$29,016**

viii. Insurance Fraud Hotline

- ☐ A total of **40** communications (as of **1/12/04**) have been received by Hotline, mail/fax and telephone by the Virginia State Police of suspected insurance fraud relative to Hurricane Isabel.

B. Infrastructure Services:

i. Public Assistance Program

- ☐ More than three weeks of significant FEMA computer downtime has greatly impacted processing of disaster claims. This backlog is not expected to be cleared until late January.
- ☐ Has received **305** Requests for Public Assistance to date in the system. Work has been completed on **162** applicants (**51%**).
- ☐ A total of **1,480 project worksheets** have been written out of **1,637** projected (**90%**), **1,106** obligated (**67%**) and **374** under review for a total of **\$121,154,540.78 obligated**.
- ☐ Grants were conveyed to **26 jurisdictions** during the past week as indicated by bold italics in Attachment 1.

ii. Debris Management Liaison

- ☐ *Exploring volunteer resources to address debris remaining in rivers.*
- ☐ *Two* teams continue to evaluate tree damage in the Hampton area *and are expected to complete work by January 16.*
- ☐ Continues to provide technical assistance to applicants regarding their debris operations.
- ☐ *Met with DEQ and FEMA representatives to discuss site closure/restoration and associated environmental issues on January 9.*

C. Mitigation

- ❑ **10 localities have registered for one of two** training sessions for those pre-applicants approved to complete full applications will be held January 21 and 22 from 10 a.m. to 5 p.m. at the Disaster Field Office. Registration for the class closes January 12. Eligible pre-applicants are listed at Attachment 2.
- ❑ *Request for FEMA assistance after the DFO closes will go the FEMA Region III this week. This assistance will aid the state in implementing the Mitigation Planning requirements and in Hazard Mitigation Grant Program Technical Assistance.*
- ❑ *Community Assistance Visit was performed on the city of Lynchburg on January 12.*
- ❑ *More than 1,000 flyers were mailed to county administrators, city managers, and building officials promoting six two-day technical courses – three offerings of Residential Retrofitting and three offerings of coastal construction.*

D. Legislative Liaison:

- ❑ *Closed* to an inquiry from Delegate Bill Janis' office regarding the reimbursement to a constituent for a generator.

E. Public Affairs

- ❑ *Interviewed with WRVA radio station.*
- ❑ No new press releases issued this week.

F. Environmental

- ❑ Conducting environmental assessments for newly opened temporary debris storage and reduction sites.
- ❑ Assisting with debris management.

G. Disaster Recovery Task Forces

- i. State Coordinator for Local Disaster Recovery Task Forces (LDRTF)
 - ❑ *Attended* the Greater Williamsburg Long Term Recover Committee meeting on January 7.
 - ❑ South East Virginia Unmet Needs Committee **met** on January 7.
 - ❑ *Met with representatives from King William, King and Queen, and Essex counties on January 8 to identify unmet needs.*
 - ❑ Isle of Wight Disaster Recovery Task Force **met** in Windsor on January 9.
 - ❑ *Met with Project Rebound -- a FEMA grant program representing Lower Peninsula, Middle Peninsula and the Northern Neck -- in Saluda on January 12.*
 - ❑ *Will attend an organizational meeting in Mathews County on January 20.*

H. State Coordinating Officer

- ❑ A Deputy State Coordinating Officer **appeared** on Roanoke's WBRA TV on January 7.
- ❑ Deputy State Coordinating Officers and senior staff will participate in the Disaster Response and Recovery Operations course via videoconference on January 20-21.

I. Resources

- ❑ The DFO operations are supported daily by the Virginia Departments of:

Emergency Management	12
Transportation	3
Social Services	24
Conservation and Recreation	1
Fire Programs	2
<u>Housing and Community Development</u>	<u>1</u>
Total (as of January 12, 2004)	43

J. Miscellaneous Information

- ☐ *Transitional Office Space is currently waiting for approval of the lease.*
- ☐ Situation Reports are being prepared and distributed weekly on Tuesday.
- ☐ The Disaster Field Office operational hours are 8 a.m. to 6 p.m., Monday through Friday.

Authority of Michael M. Cline, State Coordinator
/s/ Mary Camp, Deputy State Coordinating Officer

Attachment 1

Public Assistance Grants Conveyed to Jurisdictions As of *January 12*

A & N Electric Coop	Greensville County	Poquoson, City
Accomack County	Grottoes, Town	Poquoson City Public Schools
Alberta, Town	Hampton, City	Portsmouth, City
Albemarle County	Hanover County	<i>Powhatan County</i>
Aldie Vol. Fire Dept.	Hanover County Public Schools	Prince Edward County
Amelia County	Harrisonburg, City	<i>Prince George County</i>
Amherst County	Henrico County	Prince George Elec. Coop.
Appomattox County	Herndon, Town	Rapidan Service Authority
Appomattox, Town	Hopewell, City	Rappahannock Electric Coop
Arlington County	<i>Isle of Wight County</i>	Richmond, City
Ashland, Town	<i>James City County</i>	Rockingham County
Augusta County	Jamestown/Yorktown Foundation	Science Museum of Virginia
Berryville, Town	Kenbridge, Town	Shenandoah County
Blackstone, Town	King & Queen County	Shenandoah, Town
Bowling Green, Town	King George County	Smithfield, Town
Boynton, Town	King William County	Southampton County
Bridgewater, Town	Lawrenceville, Town	South Boston, Town
Brunswick County	Leesburg, Town	South Hill, Town
Buckingham County	Loudoun County	Southside Electric Coop
<i>Burkeville, Town</i>	Louisa County	Spotsylvania County
Campbell County	Luray, Town	Stafford County
Cape Charles, Town	Lynchburg, City	<i>Stanley, Town</i>
Capital Region Airport Authority	Madison, County	Staunton, City
Central Virginia Electric Coop	Manassas, City	St. Joseph's Villa
Charles City County	Mathews County	Strasburg, Town
Chesapeake, City	Mathews County Electric Coop	<i>Suffolk, City</i>
Chesapeake Hospital Authority	Mathews, Town	<i>Surry County</i>
Chesterfield County	McKenney, Town	Sussex County
Chincoteague, Town	Mecklenburg County	Sussex Service Authority
Claremont, Town	Mecklenburg Elec.Coop	Tangier, Town
Clarksville, Town	Middleburg, Town	Tappanannock, Town
<i>Colonial Beach, Town</i>	Middlesex County	<i>Urbanna, Town</i>
Colonial Heights, City	Mt. Jackson, Town	Victoria, Town
Community Electric Coop	New Kent County	Vienna, Town
Culpeper, Town	<i>Newport News, City</i>	Virginia Beach, City
Cumberland County	Norfolk Airport Authority	<i>Virginia Dept of Conserv. & Rec</i>
Danville, City	<i>Norfolk, City</i>	Virginia Dept of Emergency Mgmt
<i>Dinwiddie County Water Authority</i>	Northern Neck Elec. Coop	<i>Virginia Dept. of Forestry</i>
Dumfries, Town	Northern Virginia Elec. Coop	Virginia Dept of Health
Elkton, Town	Northampton County	Virginia Dept. of Motor Vehicles
Emporia, City	<i>Northumberland County</i>	Virginia Dept. of Rehab. Services
<i>Essex County</i>	Nottoway County	Virginia Dept of Transportation
Fairfax, City	Onancock, Town	Virginia Museum of Fine Arts
Fairfax Co. Public Schools	Onley, Town	Warren County
Falls Church City	Orange County	Warrenton, Town
Farmville, Town	Orange, Town	<i>Warsaw, Town</i>
<i>Fauquier County</i>	Page County	<i>Waynesboro, City</i>
<i>Franklin, City</i>	Page County Public Schools	Westmoreland County
Fredericksburg, City	Pamunkey Indian Reservation	West Point, Town
Front Royal, Town	Pamunkey Regional Jail	<i>Williamsburg, City</i>
Gloucester County	Pathway Homes, Inc.	<i>Windsor, Town</i>
Goochland County	<i>Petersburg, City</i>	York County
Gordonsville, Town	<i>Piedmont Soil & Water Cons. Dist.</i>	
Greene County Public Schools	Pittsylvania County	

Attachment 2

Eligible HMGP Pre-Applicants

Accomack County
Central Shenandoah Planning District Commission
Chesterfield County
Chesapeake, City
Emporia, City
Farmville, City
Gloucester County
Hampton, City
Newport News, City
Norfolk, City
Poquoson, City
Waynesboro
Fairfax County
Isle of Wight County
James City County
Lancaster County
Northampton County
Rockbridge County
Glasgow, Town
Pulaski, Town
Saxis, Town
Southampton County
Tangier, Town
Wachapreague, Town
York County